



User Manual

Issuing a national transportation vehicle permit

V 1.2

2025

1. Open MOEI website: <https://www.moei.gov.ae>
2. From the home page, go to Services, choose the category “Land Transportation” Then select “Issuing a national transportation vehicle permit”. you can start the service immediately by clicking on Start Button

The screenshot shows the MOEI website's Services page. The top navigation bar includes Home, Services (highlighted with a red box), Media Center, Knowledge Center, Digital Participation, Open Data, About Ministry, and Ask MOEI. Below the navigation bar, the breadcrumb trail shows Home > Services. A large brown banner with the word "Services" is displayed. Below the banner, a secondary navigation bar lists various service categories, with "Land Transport" highlighted by a red box. A search bar is located below the navigation bar. The main content area displays a grid of service cards. The card for "Issuing a national transportation vehicle permit" is highlighted with a red box. This card includes the service title, a brief description, and a "Start Service" button with a right-pointing arrow. Other visible service cards include "Automobile Club License Cancellation Request", "Cancelation / cross off a national transportation vehicle permit", "Cancellation of land representative card", "Issuing a land representative card", "Issuing a permanent operating licenses for national establishments - Branch", "Modify data and information for a national transportation vehicle permit", and "Removal of the suspension of a national transportation vehicle permit".

Home > Services

Services

Most used services All Services My Favourites Zayed Housing Program **Land Transport** Maritime Transport Infrastructure Geological Inquiry Petroleum Products Trading

Search by a service keyword

Automobile Club License Cancellation Request

This service allows the Ministry to cancel the license at the request of the related person.

Start Service →

Cancelation / cross off a national transportation vehicle permit

This service allows the national facility that holds a permit to land transport to transfer the ownership ...

Start Service →

Cancellation of land representative card

This service allows companies to cancel the representative card which represents the company at the...

Start Service →

Issuing a land representative card

This service allows companies to apply to the ministry to obtain a representative card that represents...

Start Service →

Issuing a national transportation vehicle permit

This service allows establishments to apply for a permit for land transportation (goods or passenger...

Start Service →

Issuing a permanent operating licenses for national establishments - Branch

This service is available to the national establishments Specialized with land transport (goods or...

Start Service →

Modify data and information for a national transportation vehicle permit

This service allows the customer to modify and update the data on a national transportation vehicle...

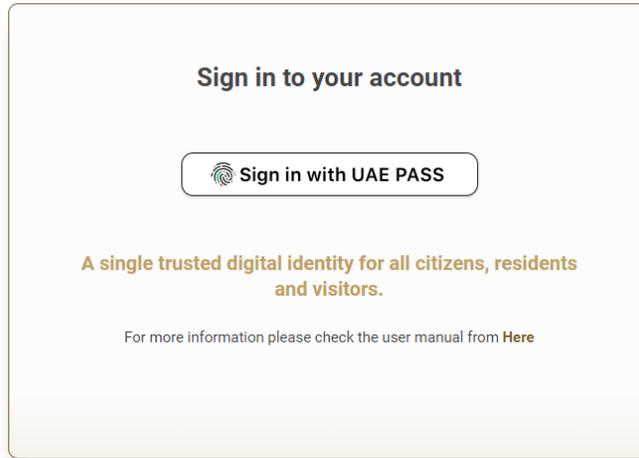
Start Service →

Removal of the suspension of a national transportation vehicle permit

This service allows the customer, to return to practice the activity before the end of the temporary suspensio...

Start Service →

3. Then it will redirect you to the Login page, you can login by using UAE PASS.



4. search for License No.

Issuing a national transportation vehicle permit

Main License No

 Search

5. Fill the application Information.

Issuing a national transportation vehicle permit

-
-
-

Vehicle Operating Card Details

Registration Centre *

Operating Card Category (Options will be according to selected Vehicle Main Activity) *

Unladen Weight
Units

Traffic Symbol *
Origin *

Chassis No *
Area *

Vehicle Plate Category * Vehicle Plate Number *
Vehicle Type *

Manufacture
Manufacture Year *

Color * Number of Axles Engine Capacity (cc)

9.09%
Form Completion

Save and Continue Later Next Cancel

Issuing a national transportation vehicle permit

- 0%

Service User Guide (pdf 1.03 MB)

Retrieve Vehicle Detail

Search By

Please Select

Save and Continue Later Next Back

Issuing a national transportation vehicle permit

- 0%

Service User Guide (pdf 1.03 MB)

Retrieve Vehicle Detail

Search By

Chassis No

ChassisNo

Save and Continue Later Next Back

Issuing a national transportation vehicle permit

- 0%

 Service User Guide (pdf 1.03 MB) 

Retrieve Vehicle Detail

Search By

Vehicle Plate Source ✖

Vehicle Plate Category ✖

Vehicle Plate Color / Vehicle Plate Code ✖

Vehicle Plate Number ✖

 Save and Continue Later

 Next

 Back

Form Completion

Issuing a national transportation vehicle permit



 Service User Guide (pdf 1.03 MB) 

Vehicle Operating Card Details

Registration Centre *

Ras Al Khaima Centre

Operating Card Category (Options will be according to selected Vehicle Main Activity) *

Please Select

Units

Kg

Origin *

Sweden

Area *

RAK

Vehicle Type *

Heavy truck less than 12 ton

Color *

BLUE

Traffic Symbol *

Only Numbers

Chassis No *

Vehicle Plate Category *

Category C

Vehicle Plate Number *

Only Numbers

Manufacture Year *

2004

Number of Axles

0



Issuing a national transportation vehicle permit



 Service User Guide (pdf 1.03 MB) 

Cargo Details

Vehicle Type *
 Light (Less than 26)
 Heavy (More than 26)

No of Passenger *

Unladen Weight *

Units *

Insurance Company Name

Insurance Card Number

Expiry Date
 

Insurance Type
 Goods & Passengers
 Vehicle
 Driver
 Civil Damages
 Third-Party
 Comprehensive

 100%
Form Completion

 Save and Continue Later

 Previous

 Next

 Back

Issuing a national transportation vehicle permit

0%
Form Completion

Service User Guide (pdf 1.03 MB)

Upload Attachments

Valid Vehicle License *

Select or drag and drop files here
(jpg, jpeg, png, bmp, gif, pdf) extensions are allowed with maximum 4 file(s) and up to 4 MB of size.

Save and Continue Later Previous Next Back

6. Submit the request by click on “Submit”.

Issuing a national transportation vehicle permit

100%
Form Completion

Service User Guide (pdf 1.03 MB)

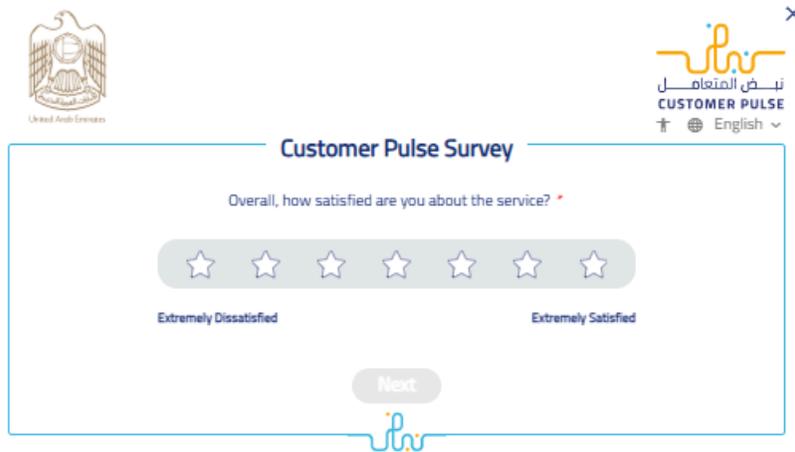
Submit and Finish

Comments

I, the applicant, hereby declare that all the information and documents provided for this transaction are correct; and if they are proven incorrect or there is any tampering or forgery in them, the Ministry has the right to take the necessary legal measures regarding this *

Save and Continue Later Previous Submit Back

7. Fill the satisfaction survey about the eService, when the following pop-up shows up:





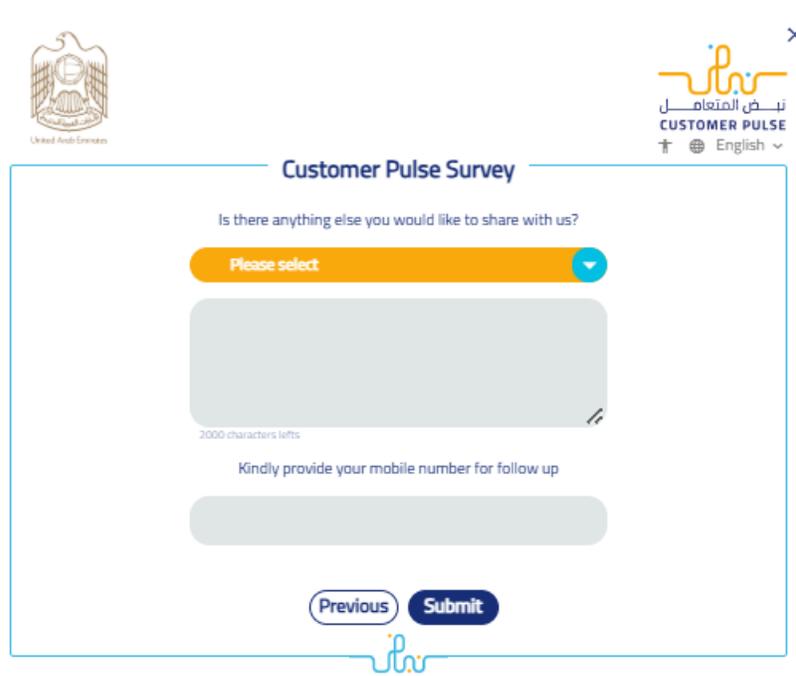
Customer Pulse Survey

**Based on your experience in getting the service.
To what extent do you agree on the following
statements?**

	Extremely Disagree	Disagree	Somewhat Disagree	Neutral	Somewhat Agree	Agree	Extremely Agree
Ease of using UAE Pass	★	★	★	★	★	★	★
Service information was clear and accurate	★	★	★	★	★	★	★
I was able to access the service through the website easily	★	★	★	★	★	★	★
The service application procedures were easy	★	★	★	★	★	★	★
Payment options were easy and error-free	★	★	★	★	★	★	★
I was able to track my service status and get updates	★	★	★	★	★	★	★
The time to complete the service was as per my expectations	★	★	★	★	★	★	★
There were no obstacles or technical issues while using the website	★	★	★	★	★	★	★
Availability of Online Support	★	★	★	★	★	★	★
I was proactively notified or reminded to apply for the service	★	★	★	★	★	★	★
My documents & Information were available and there was no need to upload them again	★	★	★	★	★	★	★

[Previous](#) [Next](#)





Customer Pulse Survey

Is there anything else you would like to share with us?

Please select

2000 characters left

Kindly provide your mobile number for follow up

Previous Submit

After the application is approved by the ministry, you will receive the Certificate automatically via email. However, you can also view and download the certificate from the end user dashboard through Request Status boxes Or My Application:

- Click on the arrow as shown in the image below

Dashboard

My Applications

My Payments

Notifications

Welcome,
Test User

- for searching/filtering the requests based on Reference Number/Request Date/Service Name/Request Status:

My Applications

Services by Category	Service
<input type="text" value="Maritime Transport Services"/>	<input type="text" value="Please Select"/>
My Company	Company PRO
<input type="text" value="Please Select"/>	<input type="text" value="Please Select"/>
Application Status	
<input type="text" value="Please Select"/>	
Keyword (Reference Number)	
<input type="text"/>	
<input type="checkbox"/> Use Date Range	
<input type="button" value="Search"/>	<input type="button" value="Reset Filters"/>